



Title: Craftsperson (new residential home construction)

Location: Edmonton and surrounding areas

At serviceQ, our people make the difference. We offer an exciting place to build your career with competitive compensation and benefit packages, company matching RRSP/DPSP program, employee home purchase program and employee discounts.

Job Overview

Reporting to the Manager, Service, as the **Craftsperson** you are responsible for performing corrective actions in homeowner residences throughout the warranty period. You deliver excellent quality services in an efficient and professional manner to maintain positive relationships with homeowners and related parties.

Your day-to-day responsibilities will include:

- Performing corrective actions to rectify deficiencies, identifying potential issues, and suggesting means of remediation.
- Repairing and painting drywall.
- Updating the status of repairs and liaising with team members to validate service requests prior to commencing work.
- Attending pre-scheduled homeowner appointments and supporting the refinement of repair processes.
- Developing proficiency in completion of warranty quality control.
- Complying with Qualico's Safety Program and any relevant regulations.
- Providing support to other projects as required.

As our ideal candidate, you are...

- Organized; you effectively manage your time while balancing multiple priorities.
- A strong communicator; you clearly express your thoughts in conversation and in written communication.
- An active listener; you seek to understand and listen to others in a non-judgmental way.

Essential Requirements

- High School Diploma, or equivalent.
- Minimum 3 years of trades or restoration service-related experience.
- Minimum 2 years of painting and drywalling experience.
- Experience in a residential finishing trade (i.e., finish carpentry, drywall, paint, flooring, cabinetry) or restoration with preference given to hands-on experience in multiple scopes of work.
- Own tools and equipment.
- Physically able to kneel and crouch as well as lift, carry, push or pull objects weighing up to 50 lbs.
- Valid driver's licence and access to a reliable vehicle.
- Satisfactory verification of criminal record check and driver's abstract.

Preferred Qualifications

- Trade certification is preferred.
- Being comfortable and proficient in using an assortment of tools to complete construction tasks relating to the correction of deficient items will ensure success in this role.

What We Value

- Creating trusting and successful working relationships.
- Taking responsibility for the outcome of decisions and actions.

- Cooperating with team members in an open, supportive and respectful manner.
- Staying current with technical job skills.
- Setting clear, measurable and achievable goals.

Working Conditions

You primarily work on site in completed homes during regular business hours with potential for exposure to noise from equipment/machinery, occupational hazards and dust. Travel to regional offices and multiple site locations is required. Overtime may occasionally be required.

About Us

Qualico is a fully integrated real estate development company with offices in Winnipeg, Calgary, Edmonton, Vancouver, Regina, Saskatoon, Austin and Dallas-Fort Worth, Texas.

Since its inception in 1951, the company's activities span the entire real estate spectrum and include residential land acquisition and development, single-family and multi-family home divisions, commercial and industrial development, property management, concrete ready mix, building supply and manufacturing divisions. To learn more, click [here](#).

serviceQ is a new concept in post-occupancy service that helps protect your most important investment, your new home. serviceQ is dedicated to delivering on that commitment and are devoted to a distinctly exceptional service experience.

Qualico welcomes applications from people with disabilities. Accommodations are available upon request during the assessment and selection process.

Candidates being considered will be contacted. We thank you for your interest. Join our [Talent Community](#) to stay up to date on job opportunities and to find out why we have the best reasons to come to work every day.

Closing date: June 18, 2025

[Apply here](#)